



### CONTRACTING AUTHORITY'S CLARIFICATIONS

**Project title: Design of an efficient support system 112 for the Republic of Serbia**

**Publication reference: EuropeAid/138439/DH/SER/RS**

No.	Question	Answer
1.	<p>As stated in Article 11. Eligibility:</p> <p>Participation is open to all natural persons who are nationals of and legal persons (participating either individually or in a grouping – consortium - of tenderers) which are effectively established in a member state of the European Union or in a eligible country or territory as defined under the regulation (EU) n° 236/2014 establishing common rules and procedures for the implementation of the Union's instruments for external action (CIR) for the applicable Instrument under which the contract is financed (see also heading 29 below). Participation is also open to international organisations.</p> <p>My question is:</p> <p>Can participation in this public procurement be taken by a company (alone or in a consortium) that was established in the Republic of Serbia?</p>	<p>A company (alone or in a consortium) established in the Republic of Serbia is eligible for participation in this tender procedure.</p>
2.	<p>The point 21.2 of the published Service Contract Notice specifies that at least 5 permanent staff should currently work for the candidate in fields related to this contract.</p> <p>Could you please clarify which period would be taken into account for presentation of the professional capacity (three or five years), considering that SCN does not specify that information?</p>	<p>Please note that Criterion 21.2 in the Contract Notice will be revised by Corrigendum no.1 to specify that the reference period which will be taken into account will be the <u>last three years</u> from submission deadline.</p>
3.	<p>What is a procedure and how we can take a technical specification and documentation?</p>	<p>The procedure of this tender is restricted tender procedure applicable to service contracts worth EUR 300 000 or more, in line with the EU Practical Guide Section 3.3.</p> <p><a href="http://intragate.ec.europa.eu/dg/devco/prag/document.do?nodeNumber=3.3">http://intragate.ec.europa.eu/dg/devco/prag/document.do?nodeNumber=3.3</a></p> <p>The tender documentation will be made</p>

No.	Question	Answer
		available only to shortlisted applicants. Should your company/consortium be shortlisted, you will receive a complete set of tender documents where the scope of services will be clearly outlined in the terms of reference.
4.	<p>With reference to your Tender requirements, please find here below our queries to be clarified by you:</p> <ol style="list-style-type: none"> <li>1. Who is supposed to be Beneficiary of the 112 Service in Republic of Serbia: <ul style="list-style-type: none"> <li>- The Ministry of Defence.</li> <li>- The Ministry of the Interior.</li> <li>- Both of above ministries, or</li> <li>- A new authority/agency has to be established to manage and operate 112 Service.</li> </ul> </li> <li>2. Can we get any information related to the basic concept/strategy of the future 112 Service to be established in Republic of Serbia.</li> <li>3. Please clarify if any information related to the needs of the above Beneficiary can be obtained or if it is allowed at this stage of the offer to make contact with above Beneficiary. Please provide contacts data if this communication is allowed.</li> <li>4. Is there any pilot project related to 112 Service has been established in Republic of Serbia.</li> </ol>	<ol style="list-style-type: none"> <li>1. The beneficiary is the Ministry of Interior of the Republic of Serbia.</li> <li>2. The basic concept is described in the Contract Notice as well as in the related programming document for IPA 2015 Serbia Home Affairs: <a href="https://ec.europa.eu/neighbourhood-enlargement/sites/near/files/pdf/serbia/ipa/2015/pf_06_support_to_home_affairs.pdf">https://ec.europa.eu/neighbourhood-enlargement/sites/near/files/pdf/serbia/ipa/2015/pf_06_support_to_home_affairs.pdf</a></li> <li>3. The needs analysis is part of this service tender/contract. Any tenderer seeking to arrange individual meetings with the Contracting Authority and/or the government of the partner country and/or the European Commission concerning this contract during the tender period may be excluded from the tender procedure.</li> <li>4. There is currently no pilot project in this field in Republic of Serbia.</li> </ol>

**Important note:**

The **Corrigendum No.1 to the Service Contract Notice** is due to be published on 06 March 2018.

The purpose of this Corrigendum is:

- to amend Article 21.2 of the Contract Notice to specify that the reference period which will be taken into account will be the last three years from submission deadline.
- to amend the deadline for receipt of applications in Article 23 of the Contract Notice to read 19 March 2018, 15:00 CET.

Candidates who have submitted applications within the initial deadline of 01 March 2018, 15:00 CET, are requested to inform the Contracting Authority after the publication of Corrigendum 1 to the Contract Notice, whether they wish **to alter, withdraw or maintain their application**. Any such notification of alteration or withdrawal should be prepared and submitted in accordance with Items 25 and 26 of the Contract Notice.