EUROPEAN UNION
DELEGATION TO THE REPUBLIC OF SERBIA

CONTRACTING AUTHORITY'S CLARIFICATIONS No. 1

Project title:
Supply of special audio and video equipment - Lot 1 & Lot 2
Publication reference: EuropeAid/138989/DH/SER/RS

No.	Question	Answer
1.	**Item 10:** Gigabit L2 Switch 16 port, minimum required number of ports is 16. Would you accept model with 24 ports (same as Item No.11) since the requirements in the TS for this Item are set as a minimum? All other characteristics for this Item requested by the TS are fulfilled.	It is acceptable. Please, note the requested characteristics in TS are always minimal. Any proposal with better characteristics is accepted.
2.	**Item 20:** Laptop Type II, required number of ports and extensions is minimum 4 x USB 3.0. Would you accept model with 3 x 3.0 USB + 1 x USB 3.1 gen 2. Offered model is newer generation with faster USB connector.	It is acceptable. Please, note the requested characteristics in TS are always minimal. Any proposal with better characteristics is accepted.
3.	**Item 26:** External Hard drive 2TB, it is not specify does the "26.1 Type: 3, 5" External HDD" is the minimum or maximum requirements. Would you accept model Type 2.5" HDD with the required characteristics? This model of 2,5" is newer generation of external hard drive and fulfils all other requirements.	It is acceptable. Please, note the requested characteristics in TS are always minimal. Any proposal with better characteristics is accepted.
4.	**Documentation format:** Can you please provide Annex II+ III, in word format, in order to enable tenderers to fill in the requested documents as per Instruction to Tenderers "The technical offer should be presented as per template (Annex II+III*, Contractor's technical offer) adding separate sheets for details if necessary"	Not possible. The reason is to assure the annex is provided in not editable format.
5.	**Item No. 1 Tower Server – QTY: 3** **Sub-item 1.4** Hard disks: minimum 2 3TB 10K RPM Hot-Plug Hard Drives in RAID 1 (mirror). After checking with the manufacturers of the Hard disks in the world, we are sorry to inform you that 3TB is not available in the	We confirm that 6x 1.2TB 10K RPM Hot-Plug Hard Drives in RAID 1 (mirror) is acceptable. Operating system is not required for this item.

No.	Question	Answer
	market and not manufactured until today. Please confirm that 6x 1.2TB 10K RPM Hot-Plug Hard Drives in RAID 1 (mirror) is acceptable. The total capacity in this case will be 7.2TB. Please confirm that operating system is NOT required for this item.	
6.	**Item No. 2 Tower Server with LTO Tape Drive – QTY: 3** **Sub-item 2.4** Hard disks: minimum 2 3TB 10K RPM Hot-Plug Hard Drives in RAID 1 (mirror). After checking with the manufacturers of the Hard disks in the world, we are sorry to inform you that 3TB is not available in the market and not manufactured until today. Please confirm that 6x 1.2TB 10K RPM Hot-Plug Hard Drives in RAID 1 (mirror) is acceptable. The total capacity in this case will be 7.2TB. Please confirm that operating system is NOT required for this item.	We confirm that 6x 1.2TB 10K RPM Hot-Plug Hard Drives in RAID 1 (mirror) is acceptable. Operating system is not required for this item
7.	**Item No. 3 Rack Server Type I – QTY: 6** **Sub-item 3.4** Hard disks: minimum 2 3TB 10K RPM Hot-Plug Hard Drives in RAID 1 (mirror). After checking with the manufacturers of the Hard disks in the world, we are sorry to inform you that 3TB is not available in the market and not manufactured until today. Please confirm that 6x 1.2TB 10K RPM Hot-Plug Hard Drives in RAID 1 (mirror) is acceptable. The total capacity in this case will be 7.2TB. Please confirm that operating system is NOT required for this item.	We confirm that 6x 1.2TB 10K RPM Hot-Plug Hard Drives in RAID 1 (mirror) is acceptable. Operating system is not required for this item.
8.	**Item No. 4 Rack Server Type II – QTY: 4** **Sub-item 4.1** Processor: minimum 2 installed RISC architecture processors, each with minimum 4.2GHz frequency and 8 cores. Please note that RISC technology server is available at (1) one manufacturer only and in this case, you will receive only one offer since they have a protection of this deal and they did not give us an offer for this server. In order to receive competitive offers for this tenders, please update the technical specifications of this item to be open for all the manufacturers and the bidders. For example, you can ask for minimum 2	Proposed replacing of specified RISC architecture is not accepted. The Beneficiary plans to use own licenses that are suitable for this architecture to keep owns investments, and maintenance cost to low levels. Those licenses are existing and not intended to be delivered by this contract. Currently, there are at least three (3) different independent manufacturers of such equipment on the market.

No.	Question	Answer
	installed processor, each with 3.5GHz and 8 cores.	
9.	**Item No. 4 Rack Server Type II – QTY: 4** **Sub-item 4.3** Server need to have at least 2 3TB SAS 10K RPM Hot-Plug Hard Drives in RAID 1 (mirror). After checking with the manufacturers of the Hard disks in the world, we are sorry to inform you that 3TB is not available in the market and not manufactured until today. Please confirm that 6x 1.2TB SAS 10K RPM Hot-Plug Hard Drives in RAID 1 (mirror) is acceptable. The total capacity in this case will be 7.2TB.	We confirm that 6x 1.2TB 10K RPM Hot-Plug Hard Drives in RAID 1 (mirror) is acceptable. Operating system is not required for this item.
10.	**Item No. 4 Rack Server Type II – QTY: 4** **Sub-item 4.7** Offered server, operating system and virtualization need to have 24x7 support offered for period of one year. Please clarify if operating system and virtualization are required for this item. If so, please specify the needed operating system as well as the virtualization software.	Software for virtualization will be vmware vsphere 5.5 upd. 2 + and operating system that will be run on that virtual system is Oracle linux and Windows server 2016.
11.	**Item No. 8 Rack 42U – QTY: 2** **Sub-item 8.6 KVM console**: minimum LED 18.5" 1366x768 WXGA screen, Dual USB 3.0 ports, 1U, International English Keyboard. After deep checking with the manufacturers, please note that "Dual USB 3.0" for KVM console is not available in the market. Please confirm that "1x USB 2.0" will be accepted.	It is accepted.
12.	**Item No. 19 Laptop Type I – QTY: 65** **Sub-item 19.2**, 3D graphic card: Discrete, minimum 2GB Memory. The required specifications of this item is standard and available at most of the Laptop's manufacturers. To be compliant with the **sub-item 19.2**, the manufacturer selected Workstation Laptops which is very expensive and available at few manufacturers. To receive competitive prices and to be compliant, please confirm that "graphic card: shared, minimum 2Gb Memory" will be accepted.	The proposal is not accepted. The purpose of this equipment is to work extensively with video files and graphic packages that is provided by graphic card types as specified above. The Contracting authority is aware of market conditions and the reasoning of having such equipment within the budget is compared with the gain from that card providing different performance during the daily work. There are at least three (3) independent manufacturers of such equipment.
13.	**Item No. 21 Laser Printer B&W A4 – QTY: 20** **Sub-item 21.8** Paper input capacity: Minimum input 350-sheet. Please confirm that 1x tray of 250 sheets +	1x tray of 250 sheets + 1x Multi-purpose tray (bypass) of 100 sheets is acceptable.

No.	Question	Answer
	1x Multi-purpose tray (bypass) of 100 sheets is acceptable.	