

EUROPEAN UNION

DELEGATION TO THE REPUBLIC OF SERBIA

Finance and Contracts Section

Belgrade, 410/2011 ID/JC D(2011) 3485

CONTRACTING AUTHORITY'S CLARIFICATIONS No 1

"The Second Chance" - Systemic Development of Elementary, Practice Based Adult Education in Serbia

Publication ref.: EuropeAid/129082/C/SUP/RS

Tender no: 08SER01/20/21

No	Question	Answer
	Under the LOT 1: IT Equipment, Item 1 - Photocopier - Quantity 68 pieces, among other things in the technical specification you requested LCD touch screen. Having in mind that the requested LCD touch screen does not affect the technical requirements in regards with the functionality of the photocopier, such as photocopy/print speed, resolution quality, paper size, machine functions, etc., please confirm that other solutions for the command panel would be acceptable; such as command panel with keypad and shortcut buttons (e.g. Copy button, multiply copies, stop, etc.) which makes the photocopy machine even more user friendly. Different manufacturers have different definitions of "user friendly" therefore, please confirm that it would be acceptable that instead of LCD touch screen, we can offer "user friendly command panel" with keypad and shortcut buttons.	The technical specifications require "User friendly interface with Touch LCD screen". Please see article 20 of the Instructions to Tenderers for details on the evaluation of tenders.
2.	Item number 2 Notebook In tender documents relating to wireless adapter, you listed the required standards A, B, G and N. Standard A that you specified, in practice, is no longer in use and there are practically no devices with which the computer could communicate via A wireless standards. Widely used are standards B, G	



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No	Question	Answer
	and N so please accept the offer for notebook that contains a wireless adapter with supported B, G and N standards.	
3.	Item number 3 Desktop computers In tender documents you have requested that the displays should be 18.5" TFT. Since it is not standard size and many manufacturers don't have in their offer, please confirm that it would be acceptable to offer display with 20" diagonals.	The technical specifications are to be regarded as minimum requirements. Offers exceeding these specifications are acceptable.
4.	Item number 8 Wireless router Could you specify port speed -10/100 or 10/100/1000?	No such requirement is part of the technical specifications; therefore either 10/100 or 10/100/1000 would be acceptable.