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**RS-Belgrade: IPA — enhancing the position of residents in residential care institutions for persons with mental disability and mental illness and creation of conditions for their social inclusion in the local community  
2011/S 200-324809**

**Location: Europe (non-EU) — Serbia**

**Service procurement notice**

Common procurement vocabulary (CPV):

Main object:

85121271 Home for the psychologically disturbed services

1. **Publication reference:**  
EuropeAid/131330/C/SER/RS.
2. **Procedure:**  
Restricted.
3. **Programme:**  
IPA.
4. **Financing:**  
Budget line.
5. **Contracting authority:**  
European Union, represented by the European Commission, on behalf of and for the account of the beneficiary country, Belgrade, SERBIA.
6. **Nature of contract:**  
Fee-based.
7. **Contract description:**  
Serbia has 13 residential institutions hosting 3 750 adults with mental disabilities and mental illness. The quality of services in these institutions is unbalanced. Adequate support to maintain the mental and physical potential of beneficiaries residing there in order to improve the quality of their lives is not always provided.  
The project aims at:
  1. preparation of a transformation plan for residential and psychiatric institutions and a development plan for cross-sectoral community-based social and health services;
  2. implementation of the transformation and development plans to strengthen capacity at national and local level to improve the range and quality of cross-sectoral services for de-institutionalisation of persons with mental health problems;
  3. providing support to a grant scheme for funding the local self-governments and their partners, civil society organisations, service providers, residential institutions and other eligible stakeholders in developing and implementing the models of services to achieve a gradual de-institutionalisation for persons with mental disability and mental illness.The grant scheme support is covering the preparation of guidelines, and assistance provided to the EU Delegation in the evaluation process and during the implementation phase of the awarded grant contracts.
8. **Numbers and titles of lots:**  
The contract is divided into lots: No, 1 lot only.

9. **Budget:**

Maximum budget: 2 000 000 EUR.

10. **Scope for additional services:**

The contracting authority may, at its own discretion, extend the project in duration and/or scope, subject to the availability of funding, up to a maximum not exceeding the length and value of the initial contract. Any extension of the contract would be subject to satisfactory performance by the contractor.

**Conditions of participation**

11. **Eligibility:**

Participation is open to all legal persons (participating either individually or in a grouping (consortium) of candidates) which are established in a Member State of the European Union or in a country or territory of the regions covered and/or authorised by the specific instruments applicable to the programme under which the contract is financed (see also item 29 below). Participation is also open to international organisations. The participation of natural persons is governed by the specific instruments applicable to the programme under which the contract is financed.

12. **Candidature:**

All eligible natural and legal persons (as per item 11 above) or groupings of such persons (consortia) may apply. A consortium may be a permanent, legally-established grouping or a grouping which has been constituted informally for a specific tender procedure. All members of a consortium (i.e., the leader and all other members) are jointly and severally liable to the contracting authority.

The participation of an ineligible natural or legal person (as per item 11) will result in the automatic exclusion of that person. In particular, if that ineligible person belongs to a consortium, the whole consortium will be excluded.

13. **Number of applications:**

No more than 1 application can be submitted by a natural or legal person whatever the form of participation (as an individual legal entity or as leader or member of a consortium submitting an application). In the event that a natural or legal person submits more than 1 application, all applications in which that person has participated will be excluded.

14. **Shortlist alliances prohibited:**

Any tenders received from tenderers having a different composition than the ones on the application forms will be excluded from this restricted tender procedure, unless prior approval from the contracting authority has been obtained — see PRAG 2.4.3. Shortlisted candidates may not form alliances or subcontract to each other for the contract in question.

15. **Grounds for exclusion:**

As part of the application form, candidates must submit a signed declaration, included in the standard application form, to the effect that they are not in any of the exclusion situations listed in Section 2.3.3 of the 'Practical Guide to contract procedures for EU external actions'.

16. **Subcontracting:**

Subcontracting is not allowed.

17. **Number of candidates to be shortlisted:**

On the basis of the applications received, at least 4 and at most 8 candidates will be invited to submit detailed tenders for this contract. If the number of eligible candidates meeting the selection criteria is less than the minimum of 4, the contracting authority may invite the candidates who satisfy the criteria to submit a tender.

**Provisional timetable**

18. **Provisional date of invitation to tender:**

15.12.2011.

19. **Provisional commencement date of the contract:**

16.4.2012.

20. **Initial period of implementation of tasks:**

Duration in months: 24.

**Selection and award criteria**

21. **Selection criteria:**

Same criteria for legal and natural person.

The following selection criteria will be applied to candidates. In the case of applications submitted by a consortium, these selection criteria will be applied to the consortium as a whole:

1) Economic and financial capacity of candidate:

In the case of the applicant being a public body, equivalent information should be provided:

1. the average annual turnover of the candidate must be at least 2 000 000 EUR over the past 3 years (2008, 2009 and 2010).

2) Professional capacity of candidate:

1. at least 7 permanent staff currently work for the candidate in fields related to this contract.

3) Technical capacity of candidate:

1. the candidate has carried out in the course of the past 3 years (starting from 1.1.2008) at least 2 projects (the candidate's proportion greater than 1 000 000 EUR in each project) in any of the fields described in Article 7.

An economic operator may, where appropriate and for a particular contract, rely on the capacities of other entities, regardless of the legal nature of the links which it has with them. Some examples of when it may not be considered appropriate by the contracting authority are when the tenderers rely in majority on the capacities of other entities or when they rely on key criteria. If the candidate relies on other entities it must in that case prove to the contracting authority that it will have at its disposal the resources necessary for performance of the contract, for example by producing an undertaking on the part of those entities to place those resources at its disposal. Such entities, for instance the parent company of the economic operator, must respect the same rules of eligibility and notably that of nationality, as the economic operator. Furthermore, the data for this third entity for the relevant selection criterion should be included in the tender in a separate document. Proof of the capacity will also have to be furnished when requested by the contracting authority.

If more than 8 eligible candidates meet the above selection criteria, the relative strengths and weaknesses of the applications of these candidates must be re-examined to identify the 8 best applications for the tender procedure. The only factors which will be taken into consideration during this re-examination are:

— the total number of the reference projects found eligible under 21-3(1), and in case of equality on this criterion,

— the value of the eligible part (the proportion carried out by the candidate) of the projects found eligible under 21-3(1).

22. **Award criteria:**

Best value for money.

**Application**

23. **Deadline for receipt of applications:**

21.11.2011 (15:00), Central European Time.

Any application received after this deadline will not be considered.

24. **Application format and details to be provided:**

Applications must be submitted using the standard application form, the format and instructions of which must be strictly observed. The application form is available at the following Internet address: [http://ec.europa.eu/europeaid/work/procedures/implementation/services/index\\_en.htm](http://ec.europa.eu/europeaid/work/procedures/implementation/services/index_en.htm)

Any additional documentation (brochure, letter, etc.) sent with an application will not be taken into consideration.

25. **How applications may be submitted:**

Applications must be submitted exclusively to the contracting authority in the following language: English — either by recorded delivery (official postal service) to:

Delegation of the European Union to the Republic of Serbia, Vladimira Popovica 40, 11070 Belgrade, SERBIA, — or hand-delivered (including courier services) directly to the contracting authority in return for a signed and dated receipt to:

For the attention of: Mr Darko Popovic. E-mail: [darko.popovic@eeas.europa.eu](mailto:darko.popovic@eeas.europa.eu)

As in abovementioned address.

The contract title and the publication reference (see item 1 above) must be clearly marked on the envelope containing the application and must always be mentioned in all subsequent correspondence with the contracting authority.

Applications submitted by any other means will not be considered.

26. **Alteration or withdrawal of applications:**

Candidates may alter or withdraw their applications by written notification prior to the deadline for submission of applications.

No applications may be altered after this deadline.

Any such notification of alteration or withdrawal shall be prepared and submitted in accordance with item 25.

The outer envelope (and the relevant inner envelope if used) must be marked 'Alteration' or 'Withdrawal' as appropriate.

27. **Operational language:**

All written communications for this tender procedure and contract must be in English.

28. **Date of publication of contract forecast notice:**

23.4.2011.

29. **Legal basis:**

Budget.

30. **Additional information**

31. **Date of dispatch of this notice:**

6.10.2011.