



EUROPEAN UNION

DELEGATION TO THE REPUBLIC OF SERBIA

Belgrade, 17.1.2012
Ref. (D) 069 MG/TS

CONTRACTING AUTHORITY'S CLARIFICATIONS No. 1

Supply tender "Delivery and installation of forensic software for the Commission for Protection of Competition"

Publication reference: EuropeAid/131368/C/SUP/RS

No	Question	Answer
1.	<p>According to the Instruction to Tenderers (Clause 21.7) "The performance guarantee referred to in the General Conditions is set at 10% of the amount of the contract and must be presented in the form specified in the annex to the tender dossier. It will be released within 45 days of the issue of the final acceptance certificate by the Contracting Authority, <u>except for the proportion assigned to after-sales service</u>"</p> <p>However, in Annex II+III (Technical Specifications + Technical Offer) there is not any technical specification regarding "after-sales service". Could you please clarify whether a tenderer should provide "after-sales service"? If so, please provide relevant technical specification.</p>	<p>The after-sales service is not required for this supply tender therefore the tenderers do not need to include the after-sales service in their offers.</p> <p>Item 21.7 of the Instructions to tenderers has to be read as follows:</p> <p>"The performance guarantee referred to in the General Conditions is set at 10% of the amount of the contract and must be presented in the form specified in the annex to the tender dossier. It will be released within 45 days of the issue of the final acceptance certificate by the Contracting Authority".</p>
2.	<p>In the tender form is requested to complete financial data for this year. We still don't have financial data for this year because year has just started. Can we enter financial data for 2011, in the column this year?</p>	<p>All the data for the year 2011 shall be entered in the column "Last year", and all the data for the year 2012 shall be entered in the column "This year".</p> <p>The latest estimates shall be provided for the whole year 2012, clearly identifying estimated figures in italics. The same goes for the year 2011 if the annual accounts for this year are not yet available.</p>
3.	<p>In the table of our personnel statistics this year mean year 2012?</p>	<p>Yes</p>